

## **Responsibilities and booking conditions**

To be read in conjunction with the France Active Tour which forms part of this document. The services that France Active Tour is supplying consist of the running of a leisure tour including light activities to be held in the south of France.

### **Not included in this tour :**

Travel to and from France, travel Insurance, departure taxes, laundry, extra meals or snacks outside of what is outlined in the website, drinks, souvenirs, items of a personal nature including medication.

### **Physical health :**

Clients taking part in the France Active Tour do so at their own risk. There should consult their physician if there any doubt about their fitness or ability to take part in an activity-based holiday.

### **Insurance :**

You agree that France Active Tour, directors or staff will have no liability for any loss or damage of any kind (Direct, Indirect, Consequential or otherwise) that you may suffer resulting from cancellation, loss of luggage and personal property, medical expenses, and the effects of accident, however it is caused. It is your responsibility to fully insure yourself. Your travel agent will be able to provide you with further information.

We will not be held liable for any loss or damage of any kind (direct or indirect, Consequential or otherwise) which you may suffer resulting from the participation of these services or inability to use these facilities.

We undertake to perform said services with reasonable care and skill. We will not be liable for any loss or damage which results from the act, default or omission of any person other than ourselves, or any cause independent of human control. This includes (but is not limited to) loss or damage that arises directly or indirectly from any act of God, weather disruptions, dangers incidental to the sea, fire, breakdown in machinery or equipment, acts of governments or other authorities de jure or de facto, wars whether declared or not, acts of terrorism, hostilities, civil disturbances, strikes, riots, deaths, epidemics, quarantines or medical expenses or customs regulations.

We will not be liable or responsible for any loss or damage relating to your baggage, personal possessions, health or welfare, or delays or travel disruptions.

We are not able to exercise control over services we do not supply directly.

Therefore we will not be responsible for any loss or damage arising from:

- Any booking made directly with a service supplier
- Any services which are not provided by us and which are additional to those described in the website

We will endeavour to provide the most suitable travel arrangements to meet your particular requirements. However, travel is an individual experience and your preferences and opinions may vary from our own. For this reason we cannot take responsibility for your individual satisfaction.

All facilities or services described are subject to availability from the suppliers. Where for any reason, a supplier is unable to provide particular facilities or services, then that supplier may be entitled to substitute those services or facilities with comparable or equivalent services or facilities without incurring any liability to you.

Whilst we have exercised reasonable care and skill to ensure that the contents of the website are correct, accurate, and up to date at the time of release, please note that the contents of this website are based on information supplied to us.

We do not have and cannot be reasonably expected to have personal knowledge about all the facilities or services provided by each supplier.

Facilities or services may change prior to the tour. However we will endeavour to keep you informed of any changes to information in the website which are brought to our attention.

All maps, illustrations and photos are for indicative purposes only and may not reflect actual places or positioning. Unless otherwise specified, all prices shown in the website are on a per-person twin-share basis and are in New Zealand Dollars based on the current exchange rate. Events beyond our control, such as currency fluctuations and changes to the cost of services or facilities may result in the prices charged to you being different from those shown in the website. We reserve the right to vary the price up until the time your final payment is received by us.

Please feel free to check any matters with us prior to making your reservation and paying your deposit. Receipt of a deposit will be taken as an understanding that you have read and agreed to abide by these terms and conditions.

Any claims or legal action in connection with the provision of our services to you will be governed by the laws of New Zealand.

Payment terms:

**Payment terms:**

The Booking deposit of NZ\$ 2000 per person is require before the 15 of November 2024, balance of payment is required 3 months prior to departure.

**Cancellation and refund policy:**

The deposit is non refundable, however there will be a full refund of the deposit if the tour is cancelled by the tour operators.

If a cancellation is made after the full payment, France Active Tour will accept a substitute participant if he/she is suitable. France Active Tour retains the right to determine whether a proposed substitute is acceptable for the tour. It is not the France Active Tour intention to profit from unavoidable late cancellations and every effort will be made to find a suitable substitute in the case of a cancellation.

**Declaration:**

I have read the responsibilities and booking conditions and by signing this form I agree to the terms there-on.

Date:.....

Signature:

## BOOKING FORM

Please fill in this form in BLOCK letter

Name:.....

Address:.....

City:.....

Mobile :.....

Email:.....

Date of birth:.....

Height cm:( For bike rental).....

Special diet or food allergies.....

Travel insurance:.....

It is a condition of our Tour that participants have valid Travel Insurance.

Health status and medications:.....

### **Payment details:**

Deposit of NZ\$ 2000

Account France Active tour ASB 12-3494-0044460-50

Payment reference “ France Tour“ and your name

**Please return a signed copy of page 1-4**

email: jacques.villard@gmail.com